

Enjoying a concert at Frederik Meijer Gardens & Sculpture Park is one of the most memorable entertainment experiences in the Midwest. The Frederik Meijer Gardens Amphitheater is an intimate, 1,900-seat outdoor amphitheater garden surrounded by an internationally acclaimed sculpture collection, rolling hills and beautiful green spaces. Year after year, the outdoor concert series hosts an eclectic mix of nationally known touring acts and has become West Michigan's favorite outdoor summer concert venue.

An Insider's Guide to Buying Tickets and Enjoying the Show



Before You Buy Your Concert Tickets

Because only a limited number of tickets are available to any show, some may sell out quickly—sometimes in less than 10 minutes. Before buying tickets, we suggest you do a few things to prepare:

- Make a list of preferred concert choices and have your Meijer Gardens membership number available. Be sure your membership is up to date! Arrange your list by importance rather than by concert date.
- If you aren't already a member, become one today. Members have an opportunity to purchase tickets two weeks before they go on sale to the public. Memberships are nonrefundable.
- The preferred method to buy tickets is online at etix.com.

How To Buy Concert Tickets

Meijer Gardens members may purchase concert tickets before they go on sale to the public—one of many advantages of your membership. You may purchase up to 8 tickets per show, per transaction.

Members-Only Presale, April 23

Enjoy the opportunity to buy tickets during the Members-Only Presale, when members save \$5 per ticket. There is a \$15 handling charge per order—not per ticket.

Public Ticket Sale, May 7

Once sales to the general public begin, members save \$2 per ticket. There is a \$5 handling charge per order—not per ticket. A convenience fee of \$5.25 per ticket applies to all sales.

JUNE

Sunday, June 12
Marc Cohn + Blind Boys of Alabama

Friday, June 17
Amos Lee

Sunday, June 19
Fitz & The Tantrums
+ St. Paul & The Broken Bones

Monday, June 20
Trey Anastasio

Thursday, June 23
Old Crow Medicine Show

Friday, June 24
Trombone Shorty's Voodoo
Threauxdown

Sunday, June 26
The Temptations

Monday, June 27
Bluegrass Happening featuring Béla
Fleck & My Bluegrass Heart, Sam Bush
& The Jerry Douglas Band

An Insider's Guide to Buying Tickets and Enjoying the Show

There are two methods for buying tickets:

Online at Etix.com

Desktop/laptop computers preferred. Phones/tablets not recommended. Etix.com is not account based, so you do not need an account to start buying tickets. Etix is a North Carolina-based company—**your bank statement will reflect this.**

1. Go to Etix.com and enter **Meijer Gardens** in the search bar. This will lead you to a page that allows you to select Summer Concert Series 2022.
2. Choose the show you are interested in.
3. Add the number of tickets (limit of 8 per show, per transaction) you would like to purchase to your cart.
4. Enter your Meijer Gardens Membership ID. Your Member ID number is listed on the back of your membership card.
5. This will bring up your shopping cart.
6. If you would like to buy more tickets to other concerts, click on Continue Shopping and repeat steps 2 and 3.
7. Enter your Postal Code and select a Delivery Method.
8. At the checkout screen, fill out your Billing Address and enter your Payment Information.
9. Check "I have read and agree to the Terms of Use, Purchase Policy & Privacy Policy."
10. Click **Purchase**.

By Phone at 800-514-3849 (toll-free) or 320-244-0141

Please have your Meijer Gardens Membership ID available. As listed on the previous page, handling and convenience fees apply.

New phone hours (DST):

Monday, 9 am–6 pm

Tuesday–Friday, 9 am–8 pm

Saturday–Sunday, 10 am–6 pm

Concerts for the Community

Sponsored by The Steve & Amy Van Andel Foundation.

A new initiative in conjunction with Kent District Library, Concerts for the Community provides concert tickets, food and transportation to economically underserved people. This program is designed to increase the diversity of people exposed to world-class music. To help support the Steve & Amy Van Andel challenge grant, the option to contribute \$1 per ticket will be provided at checkout.

JULY

Sunday, July 3
Sheryl CrowWednesday, July 6
Corinne Bailey RaeThursday, July 7
ZZ TopFriday, July 8
O.A.R.Wednesday, July 13
Five for Fighting
with the Grand Rapids SymphonyThursday, July 14
Michael Franti & SpearheadFriday, July 15
Lyle Lovett and his Large BandSunday, July 17
Norah JonesWednesday, July 20
Rick Springfield
with the Grand Rapids SymphonyThursday, July 21
Buddy Guy + John HiattWednesday, July 27
AmericaThursday, July 28
Arturo Sandoval
with the Grand Rapids Symphony

An Insider's Guide to Buying Tickets and Enjoying the Show

Answers to Frequently Asked Concert Questions

Q. Are seats reserved? How do I find a seat?

A. All seating is General Admission lawn seating and is first-come, first-served. Low-back chairs (see definition below) and/or blankets are welcome. Guests often line up before the gates open for better seating opportunities. Feel free to sit or stand to enjoy the show, being courteous to those around you.

Q. What is the low-back chair height policy?

A. Our low-back chair policy allows all guests to enjoy views from every spot on the amphitheater hill. Low-back chairs are those measuring 12" or less from the ground to the front of the seat bottom and 32" to the top of the chair back in its highest position. Blankets can be used for seating, but please be courteous to other guests by not saving a larger-than-needed seating area. Chairs will be measured at the main gate before entry.

You may purchase a low-rise chair at the Meijer Gardens' gift shop or amphitheater. We offer a high-quality canvas, wood and aluminum folding chair with our logo. These chairs will not need to be measured for entry.

Q. What kind of beverages can I bring into the amphitheater?

A. Guests may bring in nonalcoholic beverages in factory-sealed, nonglass containers during concerts, including unopened water bottles and other unopened beverage containers.

Empty reusable bottles may be brought in and filled at the inside water fountain. Alcohol may not be brought on to the premises—our liquor license permits the sale of alcohol at concerts, but does not allow any outside alcohol to be brought onto the property or taken out once purchased. All alcoholic beverages brought on site will be confiscated and disposed of prior to entry.

Q. Since I can't bring my own alcohol, is it available for purchase?

A. Yes. A selection of wine, beer, hard cider and nonalcoholic beverages is available at the Eileen DeVries Concessions Center.

Q. Can coolers be brought into the amphitheater?

A. Small or medium-sized coolers up to 48 quarts are allowed inside the amphitheater. Large coolers take up valuable seating space and cannot be used as chairs. All coolers are subject to security searches. Meijer Gardens reserves the right to disallow large coolers at our discretion.

AUGUST

Thursday, August 4
Elvis Costello & The Imposters

Friday, August 5
Andrew Bird + Iron & Wine

Wednesday, August 10
The Dead South

Friday, August 12
Lake Street Dive

Monday, August 15
The Beach Boys

Wednesday, August 17
The Decemberists

Monday, August 22
Boyz Scaggs

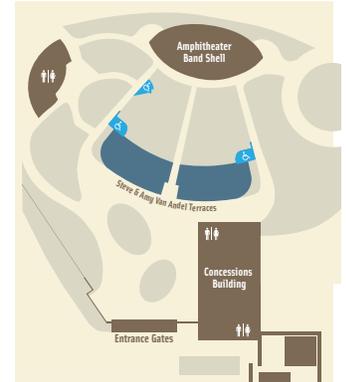
Wednesday, August 24
Umphey's McGee

An Insider's Guide to Buying Tickets and Enjoying the Show

Answers to Frequently Asked Concert Questions

Q. Is the Amphitheater barrier-free and accessible?

A. We are proud to provide an accessible facility that exceeds ADA regulations. Guests with medical or mobility issues may request accessible seating by visiting the Box Office window. Barrier-free, accessible areas are marked in blue and located near the aisles along the left and right top sections of the amphitheater hill. Guests using accessible seating areas may be joined by two companions. Priority is given to guests in wheelchairs. If seating in low chairs will be a mobility issue, we offer a limited quantity of standard-height white plastic chairs for rent, at \$10 each.



Q. What if I can't sit in a low-back chair: Are there other chair options available?

A. A limited quantity of standard-height white plastic chairs are available for rent. Rentals are \$10 each and available on a first-come, first-served basis. To rent a chair, pay at the Box Office before lining up for the show and pick up chairs at the Box Office or inside the gates near the merchandise booth. Rental chairs may only be placed in designated seating areas. Please ask a volunteer if you need assistance.

Q. What happens if it rains or if there is a threat of severe weather?

A. Concerts will go on, rain or shine! Bring your ponchos and/or smaller umbrellas if there's a probability of rain. Please be courteous to your neighbors by not blocking their views with large umbrellas. If there is a threat of a tornado, lightning or other severe weather—a watch or a warning—the concert may be delayed or canceled. If a concert is underway and a lightning storm or tornado situation arises, the concert will be canceled without refund. The decision to continue a concert after adverse weather passes will be determined on a case-by-case basis, based on consultation with appropriate weather experts and the performing artist.

Q. Are cameras allowed?

A. Each artist has their own photography policy, which pertains to guests and media alike. Meijer Gardens helps enforce these policies by allowing only point-and-shoot cameras at most shows unless otherwise stated by the artist. No professional (SLR or DSLR) cameras or recording devices are allowed and flash photography is prohibited. Live streaming is not allowed.

Q. When do gates open, and when can I start lining up?

A. Show times and gate times vary—refer to your ticket or the Concert Schedule posted on our website. For more popular shows, many guests arrive before gates open. Placing an empty chair or “place holder” is not allowed—guests must be physically present to reserve their spots in line.

Q. Is there a limit to how many tickets I can buy?

A. Yes. There is a limit of 8 tickets per show, per transaction.

Q. Why are some tickets available online through artists' fan clubs?

A. Many artists secure a small number of general admission tickets and make them available to members of their fan clubs. These tickets are available only on the artist's official website, and only for a short period of time to promote their fan club. In addition to any fan club membership fees, tickets are offered at the full public price. Meijer Gardens members are welcome to purchase these tickets by joining the artists fan club, but they will not receive the Meijer Gardens member discount.

SEPTEMBER

Thursday, September 1
Emmylou Harris
+ Mary Chapin Carpenter

Monday, September 12
Australian Pink Floyd

Thursday, September 15
Goo Goo Dolls

Thursday, September 16
She & Him

Sunday, September 18
Foreigner

An Insider's Guide to Buying Tickets and Enjoying the Show

Answers to Frequently Asked Concert Questions

Q. Why are some tickets available online through reseller sites, such as StubHub?

A. Meijer Gardens does not support the reselling or illegal sale of tickets in any manner or circumstances. Purchasing tickets from a third party, reseller site or any other means is not endorsed by Meijer Gardens. Etix is the only authorized seller of tickets for Meijer Gardens. Meijer Gardens is not responsible for any problems arising with tickets purchased from an unauthorized source. These situations must be resolved between the ticket holder and the point of purchase. Meijer Gardens reserves all rights under federal, state, and local laws to cancel any ticket that was acquired by means of a ticket broker or reseller. Meijer Gardens reserves the right to refuse entry to anyone in possession of a scalped ticket.

Q. Why do some online sites offer Meijer Gardens concert tickets, even before they go on sale to members?

A. Etix is the only authorized ticketing platform for the *Fifth Third Summer Concerts at Meijer Gardens*. To avoid any possibility of purchasing an invalid ticket, please purchase your tickets from MeijerGardens.org or etix.com. If the show is not sold out, tickets may be purchased at our box office on the shows date.

Q. How are concert ticket prices determined?

A. Our concert ticket prices are a direct reflection of what it costs to present each concert. This is why ticket costs vary. We are proud to bring some of the nation's finest artists to West Michigan and to provide quality entertainment at a reasonable cost—most notably due to the generosity of the Meijer family in providing this wonderful venue.

Q. What are Tuesday Evening Music Club concerts?

A. The *Tuesday Evening Music Club* is a special concert series featuring local and regional performers on Tuesday evenings throughout June, July, and August. Concerts are free for members and included with admission for nonmembers. For lineup and dates, please visit the *Tuesday Evening Music Club* page on our website.

Q. If I have a specific question that hasn't been answered, who can I contact?

A. Specific questions about concerts may be directed to hello@meijergardens.org or by calling the front desk at 616-957-1580.

Title Sponsor



FIFTH THIRD BANK

Series Sponsors

