



FREDERIK MEIJER Gardens & Sculpture Park

JOB POSTING – CONCESSIONS

Department: Culinary Arts

Pay Type: Hourly, Part-time, Seasonal, Non-exempt

Supervisor: Culinary Arts & Events Operations Manager

Date Posted: April 15, 2022

Position Summary: Responsible for serving and playing a key role in providing customer service for our summer concert series.

Essential Functions:

- Provide guest-centric service for food and beverage related events
- Follow work assignments / instructions provided by supervisor
- Serve guests according to floor service layout and the organization's guiding principles
- Serve, coordinate, and document beverage inventory use per concert
- Assemble beverage products according to pull sheets prior to concert
- Pour drinks for guests
- Operate cash registers and record sales
- Rotate inventory and stock supplies
- Coordinate and document accounting information in connection with beverage service
- Secure cash for registers and count tills prior to starting service
- Collect payments, fill out paperwork and process cash, checks and credit cards
- Balance registers at close of each event
- Monitor and maintain cleanliness and general organization of facilities and equipment
- Maintain clean work areas, equipment and service locations
- Clean equipment related to assigned events
- At conclusion of each concert, put away equipment and products used in proper locations
- Contribute to a positive team approach by supporting front of the house and back of house as requested

Organizational Expectations:

- Embrace and adhere to Meijer Gardens' mission, brand statement, operating model, policies, procedures, and guiding principles with a strong emphasis on professional behavior and the treatment of others with dignity and respect
- Embrace the fact we are a non-profit institution that serves the public and that you will work with a broad and diverse group of employees, volunteers, members, and guests

Experience: No experience necessary. We are willing to train but must be an active listener with a coachable attitude and a willingness to learn.

Specific Skills/Qualifications: Must enjoy working with people and be a mindful team player. Need to be attentive to detail and have excellent time management. Must process and adhere to directions and be helpful, hardworking, and respectful of others. Must be able to work on your feet for long periods of time.

Apply online at <http://www.meijergardens.org/contact/careers/> or send your cover letter and resume to hr@meijergardens.org.

As part of our onboarding process, all new hires are required to complete our background check and drug screen process, which tests for amphetamines, cocaine, opiates, and phencyclidine.

Frederik Meijer Gardens & Sculpture Park promotes the enjoyment, understanding, and appreciation of gardens, sculpture, the natural environment, and the arts.

**Frederik Meijer Gardens & Sculpture Park is an Equal Opportunity Employer.
We believe in fostering a diverse and inclusive workplace.**