



FREDERIK MEIJER Gardens & Sculpture Park

JOB POSTING – PART-TIME CAFÉ SERVICE

Department: Hospitality

Pay Type: Temporary/on-call, Hourly, Non-Exempt

Supervisor: Café Manager

Date Posted: August 15, 2019

Job Description: A support position for the Balk Café. Responsible for assisting with sales, food production, floor support and customer service through use of the organization's Guiding Principles. Required to work independently as well as with effective direction and support for other staff members, volunteers, and vendors.

Essential Functions:

- Follow operating procedures established by Executive Chef and Service Lead
- Open and close café dining room
- Greet guests and prepare food orders quickly and efficiently according to recipes
- Maintain portion controls and quality standards
- Rotate inventory and stock supplies
- Operate cash register and balance tills and paperwork
- Clear dining room and check on guests' experience
- Maintain Health Department Standards
- Maintain clean work areas, equipment and dining room
- Create daily signage and labels for café menu
- Contribute to a positive team approach by supporting both front of the house service team and back of the house culinary team

Other Functions:

- Assist in training new hires on POS procedures, food preparation, and daily operations.
- Coordinate and prepare tour group meals
- Other duties as assigned by supervisors

Organizational Expectations:

- Embrace and adhere to Meijer Gardens' mission, brand statement, operating model, policies, procedures, and guiding principles with a strong emphasis on professional behavior and the treatment of others with dignity and respect
- Embrace the fact we are a non-profit institution that serves the public and that you will work with a broad and diverse group of employees, volunteers, members, and guests

Education and/or qualifications preferred:

- Working knowledge of food service industry with strong customer service abilities
- Culinary experience and Serv Safe Certification a plus
- Able to work a mixed schedule including week days, weekends, occasional nights and holidays

Working Conditions: Fast paced environment in a rapidly growing cultural organization with room for advancement. Requires high levels of social contact and physical work. Very customer service-oriented work and requires multi-tasking in a hands-on manner i.e. food production, verbal communications, and guest services. Must be able to perform physical activities such as, but not limited to, lifting heavy items (up to 50lbs unassisted) bending, walking and standing for long periods of time.

If you are interested in working for one of West Michigan's premier cultural institutions and a highly-motivated team...
send your cover letter and resume to hr@meijergardens.org or apply online at <http://www.meijergardens.org/contact/careers/>.

Frederik Meijer Gardens and Sculpture Park is an EOE.

All candidates are required to submit to our background and drug screening process.